



TCU SERVICE INFORMATION

RETURN INFORMATION

| EQUIPMENT INFORMATION | | CUSTOMER INFORMATION | |
|-----------------------|---------|----------------------|--|
| TCU MODEL | | COMPANY | |
| SERIAL NUMBER | | COMPLETED BY | |
| VOLTAGE (e.g. 110V) | | POINT OF CONTACT | |
| PHASE (circle one) | 1Ø / 3Ø | POC PHONE | |
| COOLANT TYPE | | RMA# | |

PARENT SYSTEM INFORMATION

| | |
|-------------------------------|--|
| TOOL | |
| MACHINE IDENTIFICATION NUMBER | |
| CHAMBER | |
| PROCESS TEMPERATURE | |

REASON FOR SERVICE

- Preventive Maintenance Failure (Describe Below) Other (Describe Below)

DESCRIPTION OF PROBLEMS

SPECIAL INSTRUCTIONS

RETURN INSTRUCTIONS

- If you require an RMA number, contact Customer Service at the nearest service center below and once RMA is assigned, note it in "Return Information" section above.
- Fill out this form as completely as possible, and attach to TCU and/or email to: trisales@trilliumus.com.
- Return unit to service location as appropriate:

For TCU 40/80 Factory and Third Party Service

West Coast Service Center
13011 SE Jennifer St
Suite 204
Clackamas, OR 97015
503-682-3837

East Coast Service Center
3627 State Route 23 South
Building 3
Hamburg, NJ 07419
973-827-1661